

Client Responsibilities

The transportation program is for clients who, for financial or social reasons, need assistance to be able to attend a cancer-related appointment at any clinic, hospital or facility.

Clients are advised to contact the community coordinator well in advance to give adequate time to arrange for a driver.

Clients must provide clear instructions as to the time of the appointment, destination and approximate length of time and are responsible and welcome to bring someone along free of charge to assist them. A suitable pick-up time will be arranged between the client and the driver.

Our first aim is to provide safe transportation. All precautions must be taken to ensure safety. Both client and driver must wear a seat belt. The only exception is if there is a written exemption from a physician.

Upon arrival at the destination, the driver will drop the client and the person accompanying him/her off at the door and proceed to park. The driver will come back into the building and wait for the client. If it is a short appointment, for example for radiation therapy, the driver may wait outside the door in their car.

No smoking in the vehicle.

If in the course of the trip, you observe or hear anything that raises a concern, please report this to your community coordinator.

SCCR will bill the client for a \$25 contribution toward the cost of the trip for round trips to Winnipeg and \$20 for other trips. An invoice will be sent following the trip and SCCR requests that payment be made within a reasonable time frame. Receipts will be issued for income tax purposes. If the client requires financial assistance for any aspect of the trip, he/she should speak to the Resource Coordinator prior to the trip(s).

If a client wishes, a donation over and above the client contribution may be made and a charitable donation receipt will be issued for that amount.

SCCR will be responsible for reimbursing the driver for mileage, parking and a meal if necessary.

If for some reason the appointment is cancelled, the client should let the local driver coordinator and/or Patti and Jo-Anne at SCC know as soon as possible.

If mutually agreed upon, a lunch stop or travel outside the original destination is allowed but please keep it **short**.